

Gold Standards Framework in Care Homes

Birtley House have been awarded Platinum Status, the highest accreditation of the GSF, reflecting teamwork and a compassionate ethos.

Along with many care homes across the country, Birtley House is working with Residents, families and colleagues to develop improvements in the quality and organisation of care for people approaching the end of their lives.

As a part of this process, this home has joined the National Gold Standards Framework in Care Homes Programme, supported by local facilitators, the National GSF team and other colleagues.

This entails the home being part of a training programme, with the GSF Leads attending workshops and training events, implementing the learning with all staff, Residents and families to optimise care for all Residents.

There is an independent quality assurance process, which recognises those homes that have undertaken the GSF Care Homes Training programme that demonstrate full integration of the work into their home. The Quality Hallmark Award, with 'Age UK' ensures Quality Improvement, Quality Assurance and Quality Recognition.



Further Information on GSF



**Please contact the
Birtley House GSF Team:**

Karen Williams (Matron)

Telephone: 01483 892055
email: info@birtleyhouse.co.uk

Do ask any staff member if you have any queries or suggestions to share with us on Gold Standards Framework.

We are working together with you to continually improve our services, and would value your ideas and feedback.

www.goldstandardsframework.org.uk

"To know that we can provide the best for our residents in their final years, months and days of life is very satisfying for us all"

Care Home GSF Co-ordinator – June 06

"GSF has made my work simple to care for my residents. It has drawn me closer to my residents and relatives, given me confidence in discussing end of life care."

Nursing Home RN 2009

Birtley House, Bramley, GU5 0LB
www.birtleyhouse.co.uk

Introduction to the Gold Standards Framework in Care Homes

**Information for Residents,
families and friends to explain the
Gold Standards Framework
in Care Homes**



**the gold standards
framework
Accredited
Platinum 2016—2019**

*Aiming to achieve the best quality
of life for our Residents, particularly
towards the end of life*

What is the Gold Standards Framework?



The Gold Standards Framework is a framework to enable a 'gold standard of care' for all people nearing the end of life.

The GSF is a way of working that has been adopted by Birtley House, along with hundreds of other homes across the UK. It involves all staff working together as a team, and with other professionals, to help provide the highest standard of care possible for our Residents and their families, as they face the last stage of their lives.

All Residents deserve the best care that we can provide - the 'gold standard of care'. This includes support that is of a high quality, reliable and consistent, helping them to live well and die well in the place and manner of their choosing.

How will GSF improve care?

The GSF in Care Homes (GSFCH) delivers quality improvement through its training programme, leading to quality assurance with its full accreditation process plus quality recognition for the staff of care homes involved.

The GSF programme has 3 aims:

1. To improve the quality of care provided for all Residents
2. To improve collaboration with GPs, primary care teams and specialists
3. To reduce inappropriate hospital admissions in the final stage of life, enabling more to die with dignity in the home, if that is their wish

The 7 'C' key tasks:

- Communication
- Coordination
- Continuity
- Carer support
- Continued learning
- Control of Symptoms
- Care of the Dying



Birtley House is proud to have achieved 'Commended' in the GSF programme

How will the Gold Standards Framework affect you?

The GSF in Care Homes Programme involves the Home working towards a number of goals and standards, developed with the help of other care homes, Residents and carers:

- That you are treated with dignity and respect at all times, as the person you are, and that your views and those of your family and carers are listened to
- That you feel you have some choice and control, and that choices about preferred place of care are discussed with you and recorded in an Advance Care Plan or other document
- That where possible physical symptoms are anticipated and well managed, before they cause problems
- That you feel supported and informed and that potential problems are anticipated and reduced, with staff able to give you the right care at the right time in the right way
- That your family or carers feel informed, involved in your care, and supported as much as possible
- That staff in the home, the GP, primary care and specialist nurses work well together to provide the best possible care for you
- That you are able to live the final years of your life as comfortably and happily as possible, just as you would wish